



Tri-County Health Improvement Plan

Prioritized Health Topics based on 2023 Community Health Needs Assessment



Medication Support

One way that we provide medication support is through Bon Secours St. Francis Hospital's participation in the 340B Drug Program, a federal program that requires pharmaceutical makers to provide outpatient drugs to eligible healthcare organizations or covered entities, allowing them to optimize federal resources and reach more eligible patients, maximizing comprehensive services to underserved patients.

We also provide medication support by hosting medication drop-off programs that provide disposal for expired and unused medications to prevent overdose. In 2023, we partnered with the Charleston Police Department and drug prevention agencies to collect over 247 pounds of medication.



2023 Community Benefit Report

Changing Lives in Our Community

Dear Friends,

It is with great pleasure that we write to our community on behalf of Roper St. Francis Healthcare. It is an honor to be a part of this community, and as such, we recognize our role in giving back and fostering positive change. Our commitment to community service is not just a duty, but it is a passion that drives every member of our organization.

At Roper St. Francis Healthcare, we firmly believe that the well-being of our community is a shared responsibility. Each of us, from our dedicated teammates to our valued partners, plays a vital role in nurturing a healthier, more vibrant community. Our mission of healing all people with compassion, faith and excellence serves as our guiding principle in everything that we do.

With that, we are thrilled to share that in 2023, we contributed a total of \$53 million in community benefit, which comprises 3.6 percent of our net operating expenses. That figure includes \$35 million in charity care as well as \$5 million in community outreach.

Teammates donated 2,621 hours of staff time supporting various community and health-related initiatives and served 94,325 residents in our community.

As we reflect on last year's achievements and look toward the future, we are inspired by the resilience and strength of the community we serve. Together, we will continue to innovate, collaborate and advocate for meaningful change. These efforts are crucial to our community's continued success. Expanding access to high-quality care and reducing costs for community members who need it most are key initiatives of the Roper St. Francis Healthcare Strategic Plan 2030. Our journey toward building a healthier, more inclusive community is ongoing, and it is an honor to serve all of you as a trusted community partner.

Thank you for your unwavering support, passion and commitment to making our community a better place for all.

Sincerely,



Megan Baker, MD, FACS
Interim President &
Chief Executive Officer
Roper St. Francis Healthcare

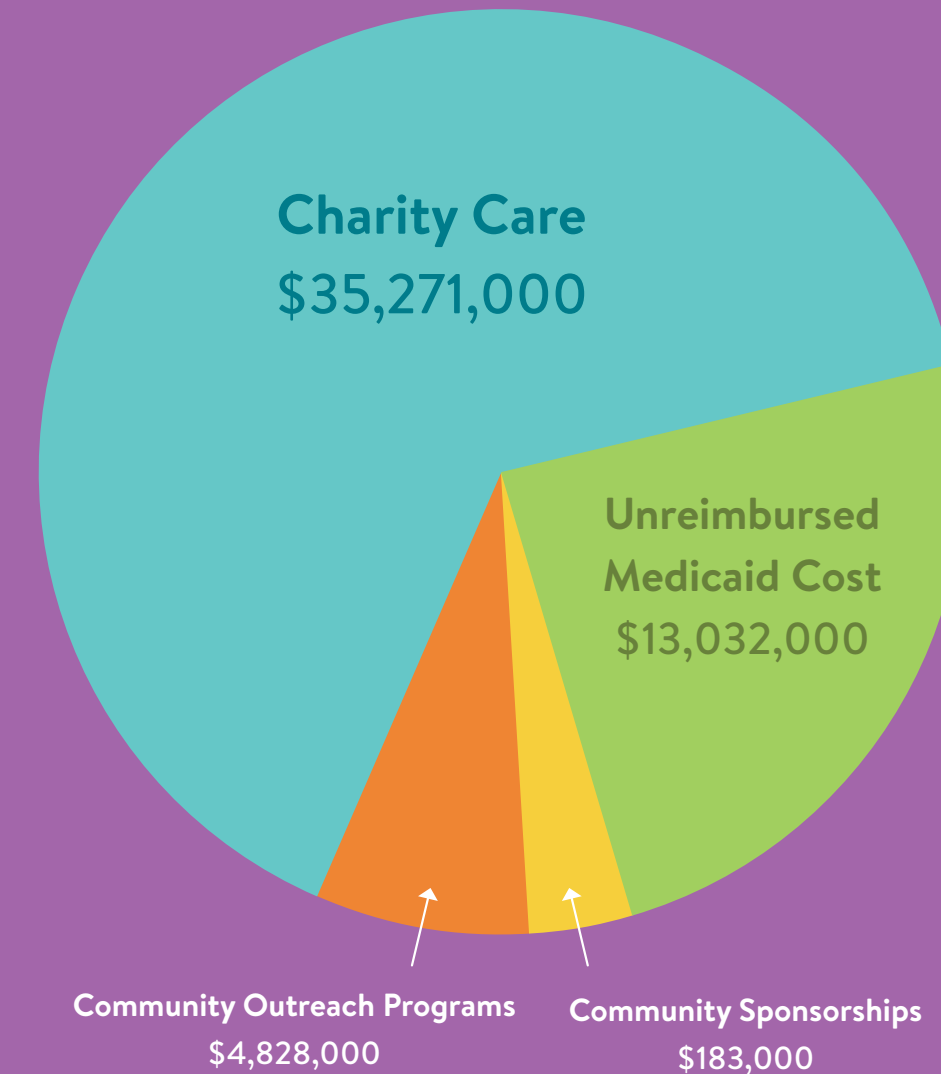


Michael Moxley, MD
Vice President & Chief Diversity,
Inclusion & Health Equity Officer
Roper St. Francis Healthcare

2023 Community Benefit Report

Total Community Benefit Expense: \$53,314,000
(3.6% of Net Operating Expense)

In 2023, Roper St. Francis Healthcare served 94,325 of our neighbors in support of wellness, outreach and education events. Our staff contributed 2,621 hours in community service. We supported 35 organizations with sponsorships, including Lowcountry Street Grocery, Barrier Island Free Clinic, Florence Crittenton Programs, Shifa Free Clinic and Lowcountry Foodbank.



Community Health Highlight

Our community health workers are the heart and soul of our mission. Their guidance is a critical component of identifying and addressing the need for accessible and culturally competent care for the communities we serve.

Often drawn from the communities they serve, community health workers possess a unique understanding of local culture, customs, languages and socio-economic factors, which allows them to bridge the gap between healthcare providers and underserved populations. Their role extends beyond traditional healthcare delivery to encompass health education, advocacy and support services.

Community health workers play a vital role in addressing health disparities and improving health outcomes by promoting preventive care, facilitating access to resources and empowering individuals to take control of their health.

One way our community health workers help connect the health system to our community is through our diabetes education program. We received a \$200,000 grant from the Bon Secours Mercy Health Foundation's Mission Outreach Program in 2022, which has since supported:

- **The integration of community health workers into primary care**
- **The establishment of the Diabetes Task Force**
- **Monitoring of adult patients with an A1c of 9 percent or greater, many of whom are experiencing challenges with optimizing their health**
- **Groundwork for continued navigation of patients to education and supportive services**
- **A streamlined outpatient care model for diabetic patients residing in Berkeley and Dorchester counties**

The presence of community health workers strengthens community resilience, fosters trust in our healthcare system and contributes significantly to the overall well-being of the populations we serve. Community health workers are champions of health equity. Theirs is an indispensable role in addressing complex social determinants of health and achieving accessible healthcare for all.